DIRECT Debit

XTRAORDINARY HOSTING

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

XTRAORDINARY NETWORKS LIMITED
6 THE CLOCKTOWER ESTATE
FLASSCHES YARD
EDINBURGH
EH12 9LB

Originator's Identification Number

2	5	4	6	9	2

FOR XTRAORDINARY NETWORKS LIMITED OFFICIAL USE ONLY
This is not part of the instruction to your Bank or Building Society.

Name(s) of Account Holder(s)

Bank/Building Society account number

Branch Sort Code

Name and full postal address of your Bank or Building Society

To: The Manager — Bank/Building Society

Address

Postcode

Reference Number (Xtraordinary Networks Ltd use only)

Instruction to your Bank or Building Society
Please pay Xtraordinary Networks Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Xtraordinary Networks Limited and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

DDI1

Banks and Building Societies may not accept Direct Debit Instructions from some types of account

This guarantee should be detached and retained by the Payer.

DIRECT Debit

The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Xtraordinary Networks Limited will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Xtraordinary Networks Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Xtraordinary Networks Limited or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
  - If you receive a refund you are not entitled to, you must pay it back when Xtraordinary Networks Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.